



HTCS International Team  
Wyndham Dubai, UAE





Where we started....

# Meet Our Team



**HTCS International** launched its program in **Dubai, UAE** in 2018.

A team composed of certified **Global Deployment Project Analysts** managing customer implementation, deployment and installation process of property management system.



We provide **multi-lingual** global operations support services for Wyndham's International franchisees and Wyndham's field operations team, to support their technology needs and operational tasks.



**16 Languages**

**7 Countries**

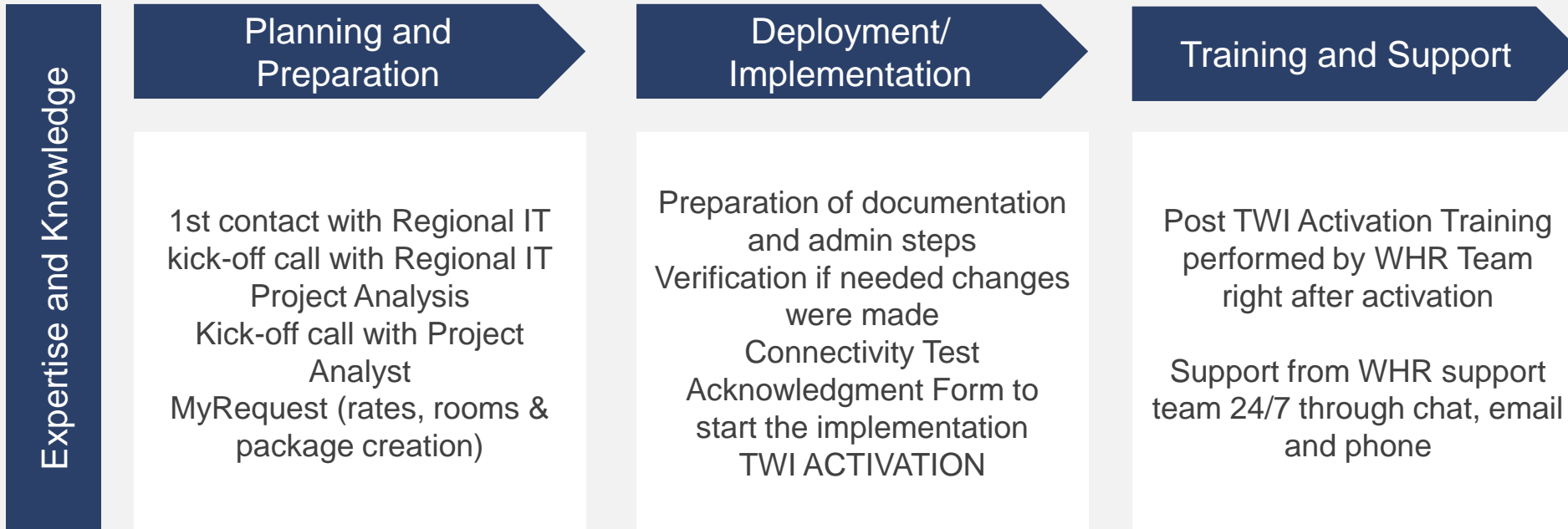
**1 Global Team**

# What We Do



## Solution Driven Approach

*To connect a full-featured, property management system that enables Wyndham international hoteliers to deliver world-class guest service and increase operational efficiency throughout the system, one property at a time.*





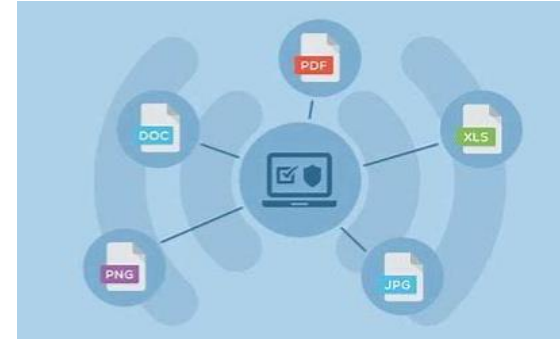


Sustainability is a Lifestyle Project



# Sustainability is a Lifestyle Project

- Manage Documents/Emails and Projects Online
- Incentivize eco-friendly travel.
- Optimize employee training.



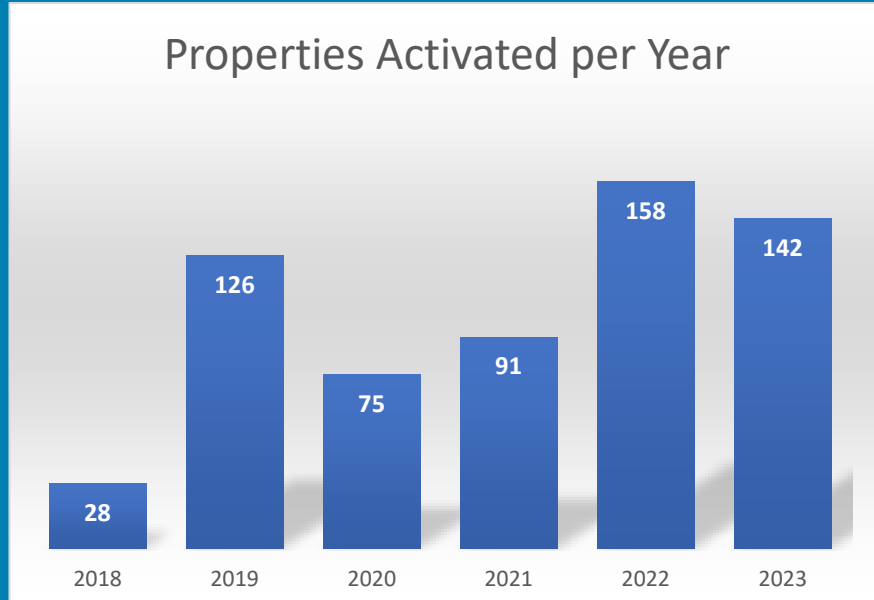




# Team Achievements



# 620 Activated Properties



# 76 Countries



Microtel Inn & Suites by Wyndham  
Dorval, Canada



The Balkan Jewel Resort,  
Trademark Collection by Wyndham  
Razlog, Bulgaria



La Quinta & Hawthorn Suites by Wyndham  
Del Rio, TX, USA



Ramada by Wyndham  
Doha, Qatar



Wyndham Grand  
Shanxi Xiaohexin, China

Expanding Globally  
in Key Markets

**WYNDHAM**  
HOTELS & RESORTS



# Team Achievements



Certified Internal Ambassadors of 'I am NTT DATA'



Wyndham awarded the **Project Hero Award** which celebrates the changemakers, innovators, and discoverers who have achieved industry-leading and transformational outcomes for client businesses.



**NTT DATA BPO Quarterly Rewards and Recognition Global Team Award** in August 2021 and July 2023 for the outstanding contributions towards the success of the team.



HTCS International received a **Certificate of Appreciation** from Wyndham in appreciation of our dedication and initiative towards making a difference to the team.



HTCS International was recognized as a **Diversity, Equity and Inclusion (DEI) Champion** and was awarded the Gold Level Certification in Diversity, Equity and Inclusion. The award recognizes individuals who pursue DEI as a business imperative.





Andres At The Top



Virtual Reality



Pankaj visits Dubai



Family Get Together



1st Year Anniversary Dalian Team





# CSR Initiatives



## Weekend VoluNTTeaching

With ChildHope Philippines Children



**VOLUNTEER ENGAGEMENT:** *"Thank you to HTCS International Dubai for hosting a virtual outreach event for our street children and youth clients. Volunteers gave a inspirational presentation to children to help them learn more about Dubai." #KalyEskwela #ChildhopePH #IGiveHope*



Childhope Philippines Foundation, Inc.

February 21 · 🌐



# Our growing family...

*The strength of our team is each individual member.*

*The strength of each member is our team.*



5 years and counting.....





# NTT DATA

Trusted Global Innovator